IMPARTIALITY POLICY

MFC is responsible for impartial performance of all conformity assessment activities including inspection, testing and certification activities. A structure has been established clear of all kinds of commercial, financial, administrative, and other pressures, which may affect its decisions and activities conducted by means of its staff or outsourced to other organizations.

Through the structured way it operates, MFC ensures that it can identify risks to its impartiality on an ongoing basis. This includes those risks that arise from its activities, from its relationships, or from the relationships of its personnel. MFC personnel are committed to undertake certification activities impartially and eliminating risks to impartiality. Personnel who evaluate products certification purposes are not allowed to engage in consultation or technical advice.

Impartiality is safeguarded by means of Impartiality Committee of MFC and Internal Audits. Any circumstances that threaten impartiality are considered by the Impartiality Committee which convenes periodically, acts and take decisions independent from top management instructions.

MFC top management commit itself not to interfere into the evaluation and decision making related to a given certification.

In order to safeguard our reputation as MFC, we oblige our employees to act ethically and impartially. We require personnel to reveal any situation known to them that may expose them or MFC to conflict of interest.

MFC does not own or have any interest (financial or otherwise) in any other company that offers certification, management system consultancy or internal audit services.

MFC certificates are only issued following a review by independent authorized and impartial competent personnel to ensure that no interest predominates.

MFC does not offer (and has never offered) management system consultancy or any other form of consultancy to companies or individuals.

MFC does not offer (and has never offered) an internal audit service to companies or individuals.

MFC will not allocate a member of staff to review and take the final decision where any past relationship has existed. Exceptionally and at the discretion of MFC an individual may be allocated to review and take the final decision where a past relationship has existed but there has been no relationship for a minimum of 2 years.

MFC certification marketing plans and strategies is not allowed to:

- Offer certification services as linked with the activities of an organization that provides consultancy.
- State that certification would be simpler, easier, faster or less expensive if a specified consultancy organization were used.

CEO

Abdullah Alhamoudi
01/09/2026